



AIRPORT PICK-UP INSTRUCTIONS

Please go to the **baggage claim area** for the flight on which you arrived. Retrieve your bags if you have them. Please remain at the **baggage claim area** until you are met by your driver. Sometimes, the driver will be picking up several passengers at approximately the same time. Please be patient. The driver should be there within 45 minutes of your arrival time.

AMTRAK PICK-UP INSTRUCTIONS

After you get off the train, please wait by the benches at the main entrance. Please remain there until you are met by your driver. Sometimes, the driver will be picking up several passengers at approximately the same time. Please be patient. The driver should be there within 45 minutes of your arrival time.

HOTEL PICK-UP INSTRUCTIONS

Please meet in the lobby of the hotel at the pick-up time. Please remain in the lobby until you are met by your driver. Sometimes, the driver will be picking up several passengers at approximately the same time. Please be patient. The driver should be there within 30 minutes of your arrival time.

Phone Support

There is no need to call to tell us that you have arrived. Simply wait at the specified location. If you are not picked up as described above, please call our transportation hotline at 801-954-7600. (U.S. number) This number is available 24 hours a day. If you call and get a voice mail, we are serving another guest. Simply call back in 5 minutes.